

WHAT TO EXPECT:

WILL CALL & RETURNS

WILL CALL HOURS:

Monday - Friday: 10 AM - 3 PM

Closed Saturday and Sunday

Available via phone and email Monday- Friday 9 AM - 5 PM

PAYMENT, FINAL ORDER & CHANGES

All orders must be finalized and paid in full, 7 days in advance. Any changes received after 7 days will be accommodated based on availability and readiness.

LOCATION OF WILL CALL

Pick up at 8020 Zionsville Road, Indianapolis. Drive under the awning labeled Will Call.

If there is a line, pull in the line and an A Classic member will greet you when we are ready to help you. If there is no line, head into the building so we know you are here!

LOADING

You may remain in your vehicle during the loading/unloading process as we assist you or help if necessary. If someone is picking up and/or returning on your behalf, they are responsible for counting and signing.

COUNTING & CLEANING

Please verify the counts of your items. If the count is incorrect, notify us so we can take care of it for you. You are responsible for any missing items, misuse, neglect, and theft. Shake linen free of debris. **Scrape & rinse tabletop items, please!** If an item breaks, keep a piece of it so we know it's broken and not missing.

VEHICLE PROTECTION

We recommend bringing packing blankets or sheets to protect your vehicle. Please transport the equipment safely to your destination.

Wait times are to be expected. Please be patient as we help every customer carefully and safely.



#INthistgether #AClassicCares | 317.251.7368